STUDENTS SATISFACTION SURVEY

2022-23

2.7 - Student Satisfaction Survey

Introduction:

The College adhere to creating a dynamic and adaptable learning environment, which is why we recently carried out a thorough survey of student satisfaction. We believe that this survey can assist us better understand our students' needs, experiences, and areas for development by providing us with important direct information from them. Utilizing the ease of use and accessibility of online tools like Google Forms, we aimed to make sure that every student's opinion was heard and that their input would influence significant improvements to a range of campus life issues. With this introduction, we can start working together to give every member of our college community an even more rewarding and meaningful academic experience.

Objectives:

To Evaluate Overall Satisfaction: To determine how satisfied students are with the academic program, campus life, extracurricular activities, and support services, among other areas of their education.

To Determine what requirements to Be Improved: To identify particular areas that require improvement in order to better meet the requirements and expectations of students and guarantee a more fruitful and satisfying educational experience.

To Get Student Input for Strategic Planning: To gather student input for strategic planning activities that will improve the general standard of instruction and campus life.
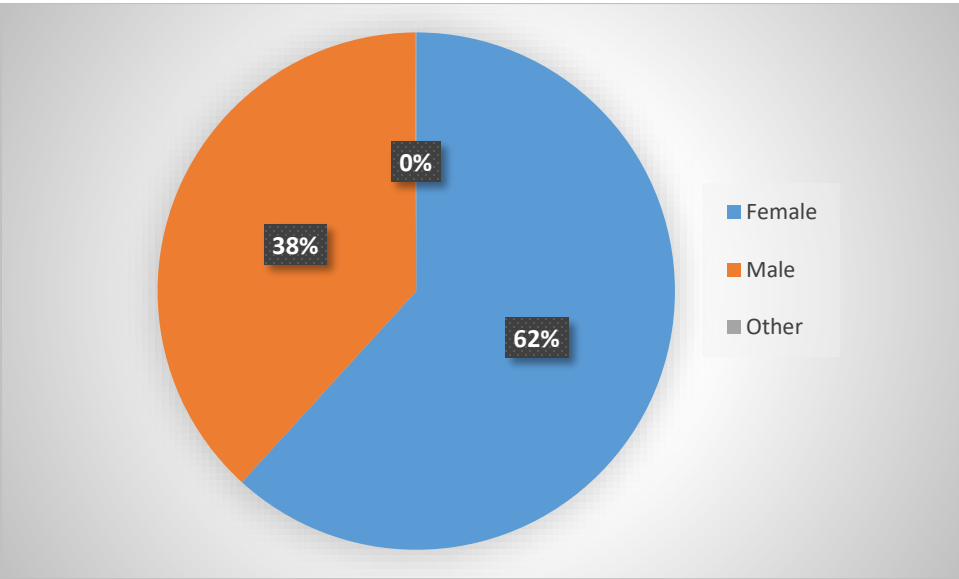
To Enhance Student Engagement: To encourage more student involvement and engagement by giving them the chance to express their thoughts and help choose the course that the college will take in the future.

Collection of Data:

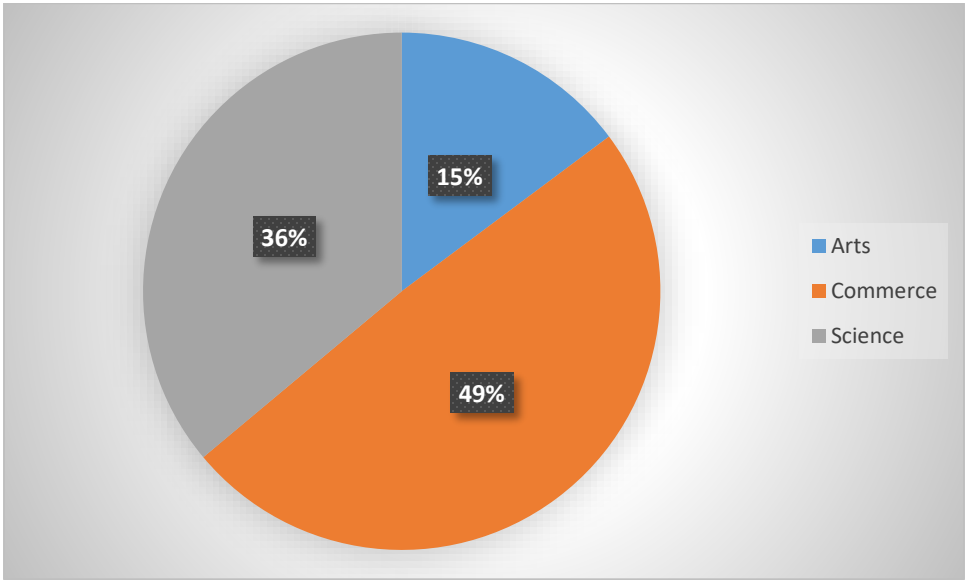Responses were collected online through Google Form.

Gender Ratio of Respondents:

Female	1474
Male	910
Other	2
Grand Total	**2386**

Fields of the Respondents:

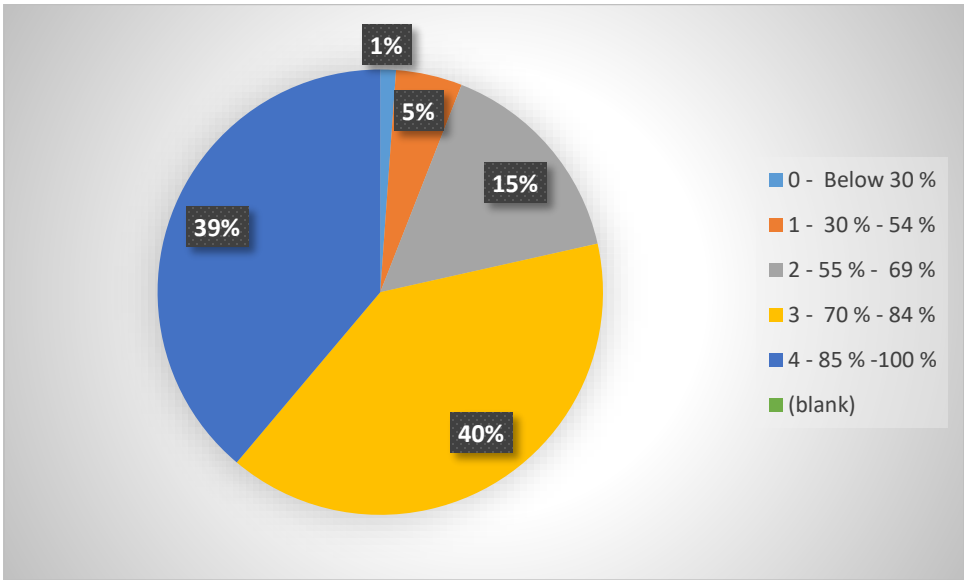| Arts	353
Commerce	1172
Science	861
Grand Total	**2386**

QUESTION: How often do you understand the concepts explained by a teacher?

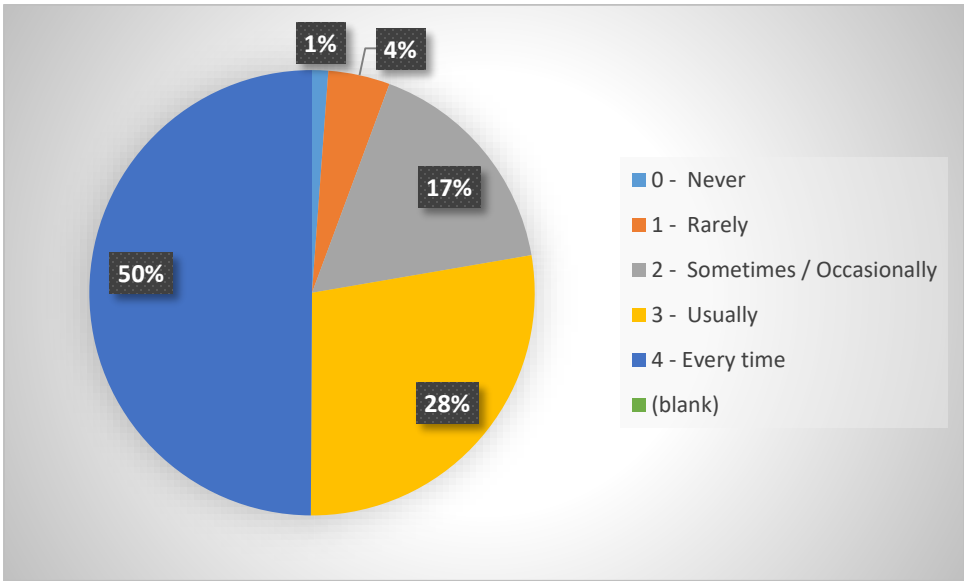| Row Labels	Count of How often do you understand the concepts explained by a teacher?
0- often	30
1 - Rarely	127
2 - Sometimes / Occasionally	592
3 - Usually	895
4 - Every time	742
Grand Total	**2386**
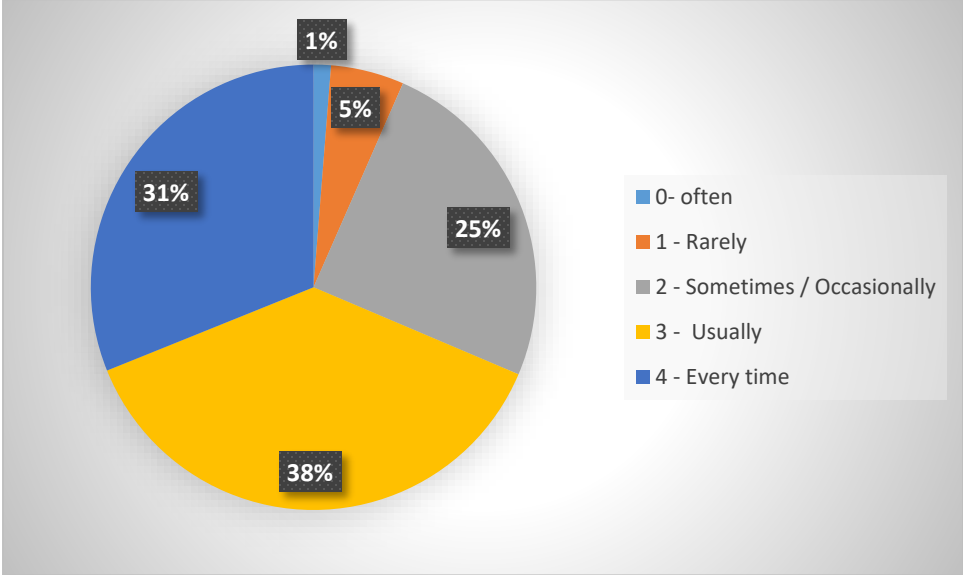
QUESTION: Count of How much of the course syllabus was actually covered in class?

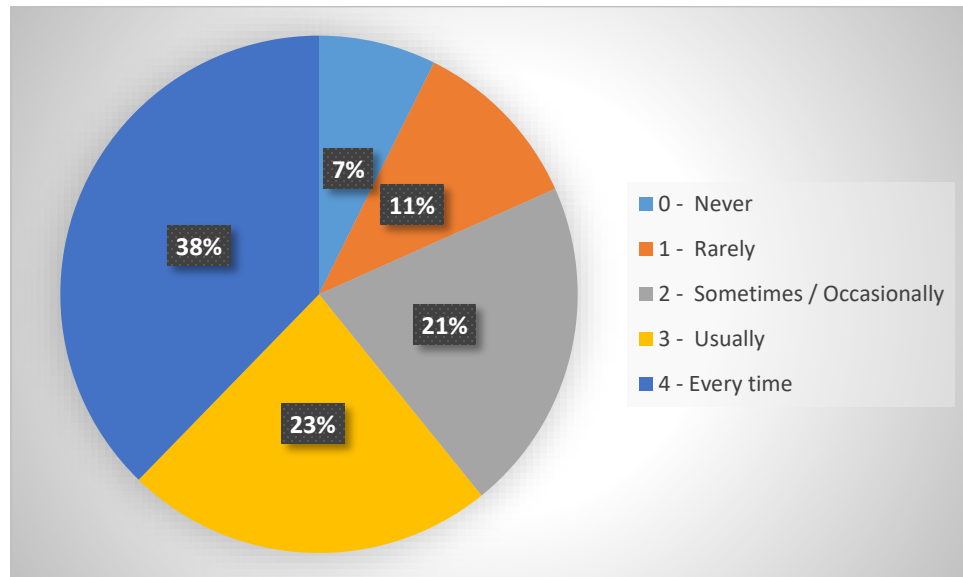| Row Labels	Count of How much of the course syllabus was actually covered in class?
0 - Below 30 %	27
1 - 30 % - 54 %	115
2 - 55 % - 69 %	371
3 - 70 % - 84 %	946
4 - 85 % -100 %	927
Grand Total	**2386**

QUESTION: Does the teacher gives examples and illustrations and makes the concepts clear-

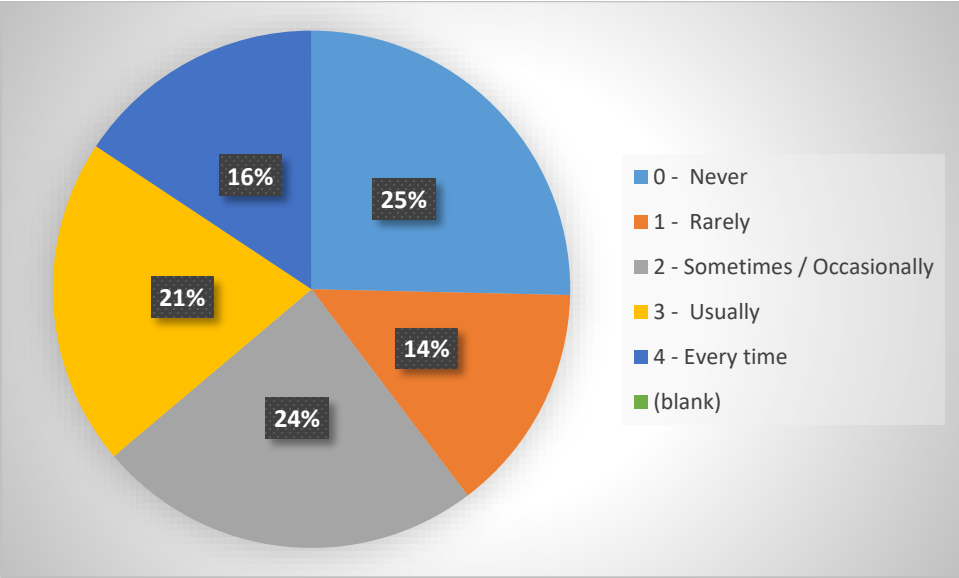| Row Labels	Count of The teacher gives examples and illustrations and makes the concepts clear-
0 - Never	28
1 - Rarely	107
2 - Sometimes / Occasionally	397
3 - Usually	663
4 - Every time	1191
Grand Total	**2386**

QUESTION: Does the teacher identify your weakness and help you to overcome them?

| Row Labels	Count of Does the teacher identify your weakness and help you to overcome them?
0 - Never	175
1 - Rarely	262
2 - Sometimes / Occasionally	498
3 - Usually	551
4 - Every time	900
Grand Total	**2386**

QUESTION: Does the teacher use interactive teaching-learning methods and ICT tools such as LCD projectors, Multimedia, PPT, etc. while teaching in the classroom?

| Row Labels	Count of Does the teacher use interactive teaching-learning methods and ICT tools such as LCD projectors, Multimedia, PPT, etc while teaching in the classroom?
0 - Never	605
1 - Rarely	342
2 - Sometimes / Occasionally	576
3 - Usually	489
4 - Every time	374
Grand Total	**2386**

QUESTION: Were the lectures/classes conducted as per schedule?

| Row Labels	Count of Were the lectures/classes conducted as per schedule?
0 - Never	45
1 - Rarely	86
2 - Sometimes / Occasionally	239
3 - Usually	528
4 - Every time	1488
Grand Total	**2386**
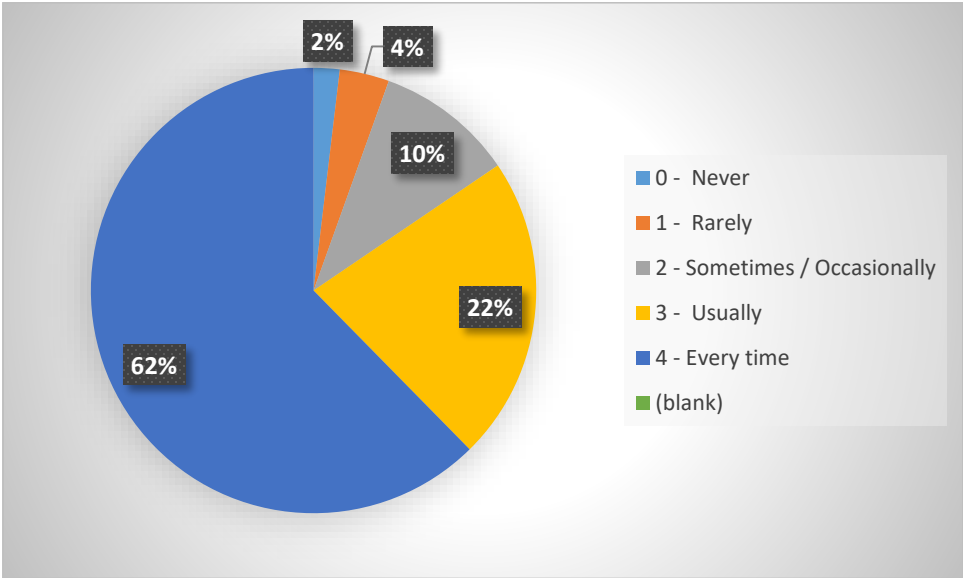
QUESTION: whether additional lectures taken by the teachers to complete the syllabus?

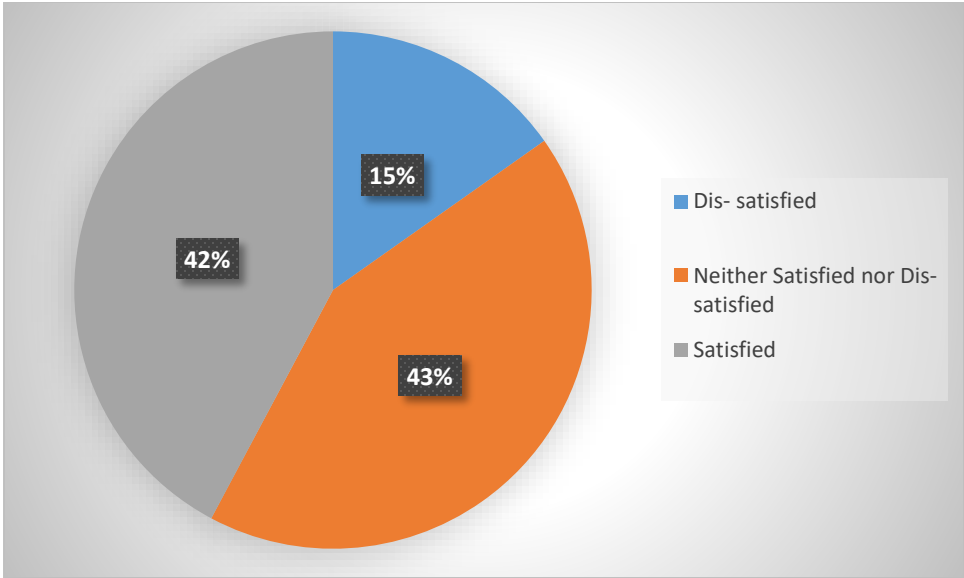| Row Labels	Count of whether additional lectures taken by the teachers to complete the syllabus?
No	519
Yes	1867
Grand Total	**2386**
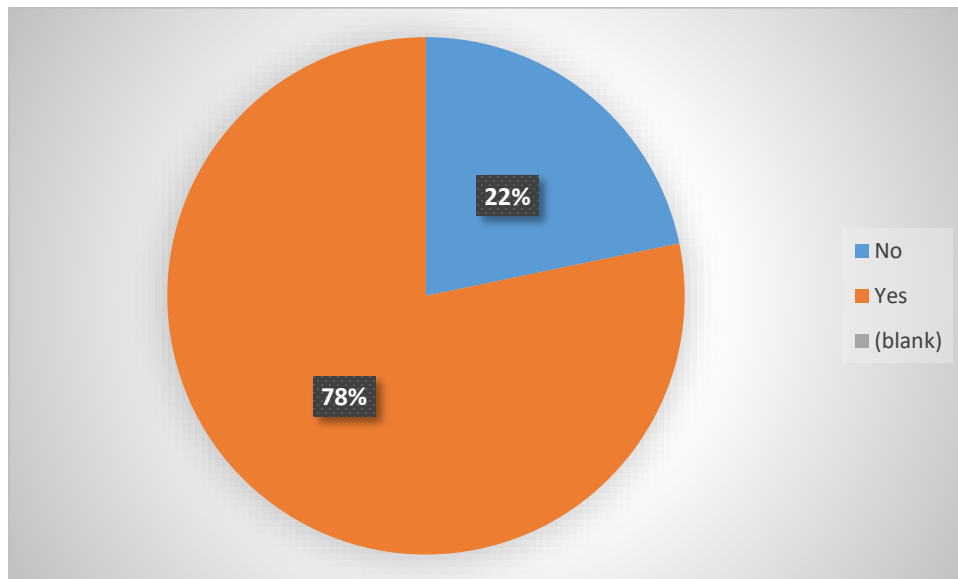
QUESTION: Whether teaching materials provided in self-paced mode?

Row Labels	Count of Whether teaching materials provided in self-paced mode?
No	829
Yes	1557
Grand Total	**2386**
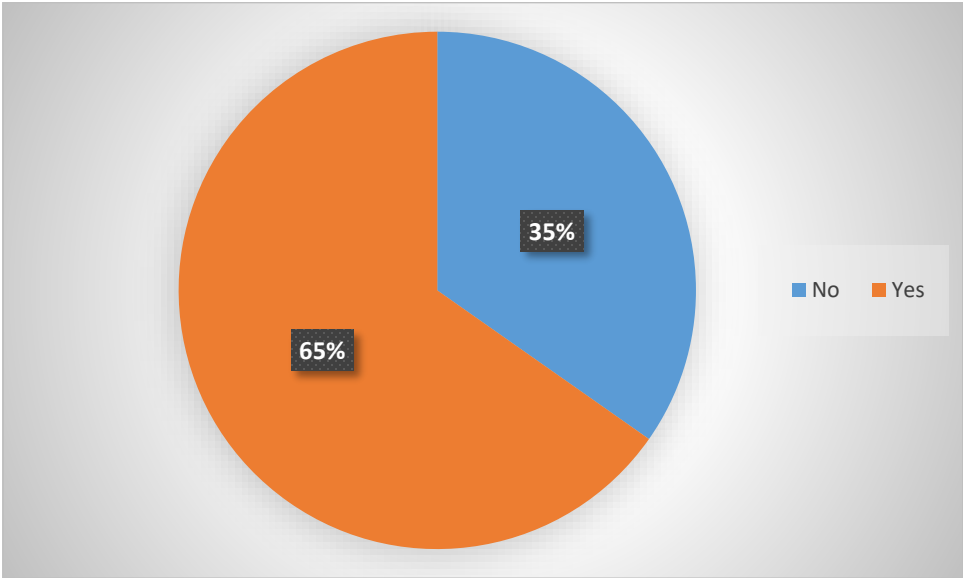
QUESTION: How well are you satisfied with the online teaching method in terms of syllabus completion and syllabus revision (during Dec. 2021 to Feb. 2022)?

| Row Labels	Count of How well are you satisfied with the online teaching method in terms of syllabus completion and syllabus revision (during Dec. 2021 to Feb. 2022)?
Dis-satisfied	363
Neither Satisfied nor Dis- satisfied	1016
Satisfied	1007
Grand Total	**2386**

The attitude of the Library Staff is helpful:

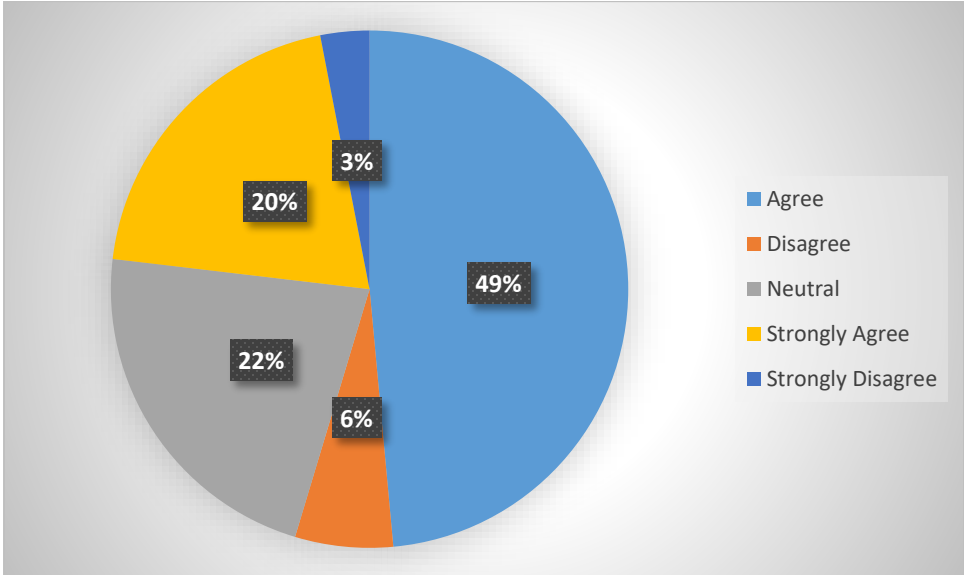| Row Labels	Count of The attitude of the Library Staff is helpful
Agree	1268
Disagree	71
Neutral	448
Strongly Agree	548
Strongly Disagree	51
Grand Total	**2386**
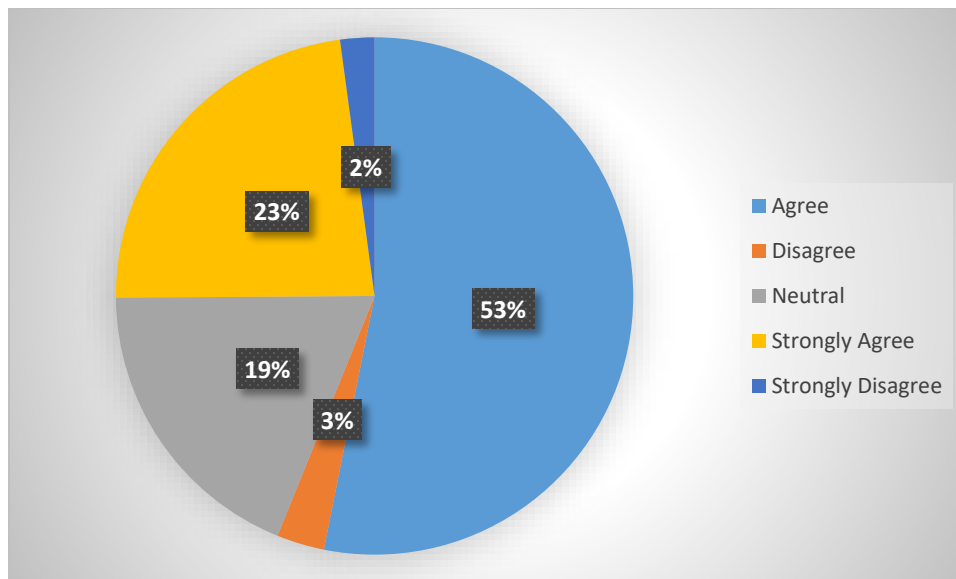
QUESTION: Activities organized by the library are useful?

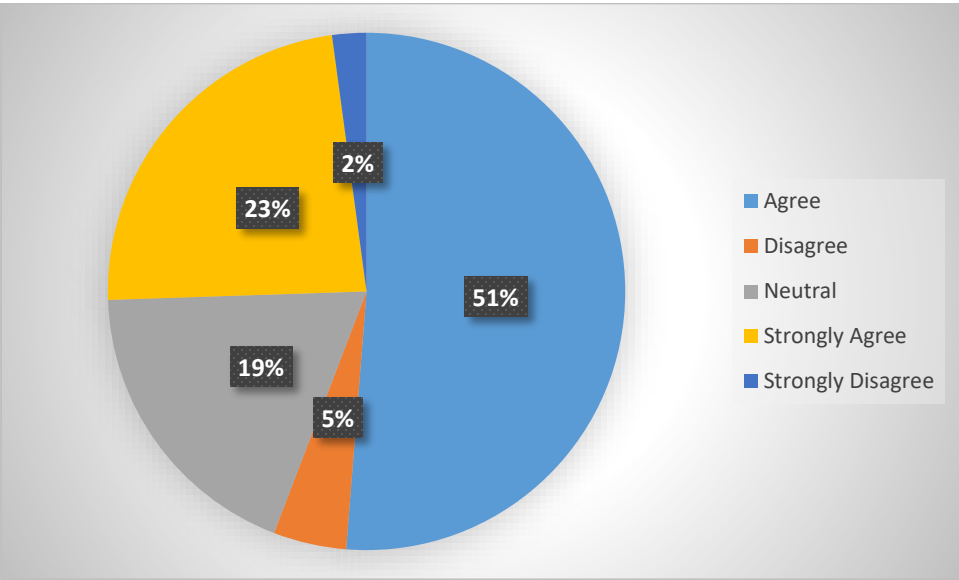| Row Labels	Count of Activities organized by the library are useful to me
Agree	1268
Disagree	95
Neutral	449
Strongly Agree	534
Strongly Disagree	40
Grand Total	**2386**
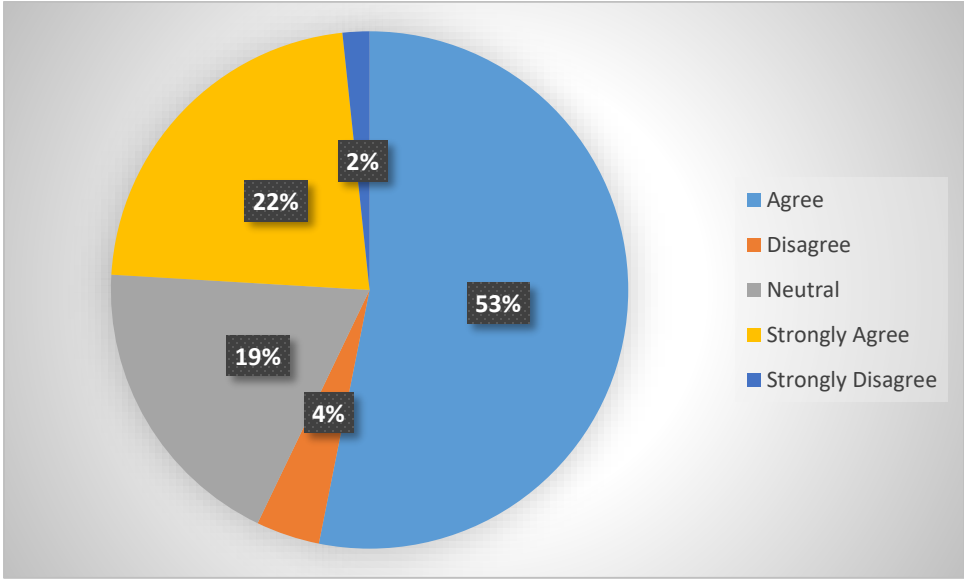
QUESTION: The E- library faculties provided have proved beneficial to you?

| Row Labels	Count of The E- library faculties provided have proved beneficial to you
Agree	1158
Disagree	146
Neutral	530
Strongly Agree	479
Strongly Disagree	73
Grand Total	**2386**

QUESTION: Did Initiatives (Newspaper, scanned question paper, E-Library, Best Reader) taken by library helped you?

| Row Labels	Count of Initiative (Newspaper, scanned question paper, E-Library, Best Reader) taken by library helped you
Agree	1223
Disagree	109
Neutral	445
Strongly Agree	558
Strongly Disagree	51
Grand Total	2386

QUESTION: Did Library at your door step has helped you?

Row Labels	Count of Library at your door step has helped you.
Agree	1197
Disagree	123
Neutral	463
Strongly Agree	525
Strongly Disagree	78
Grand Total	**2386**
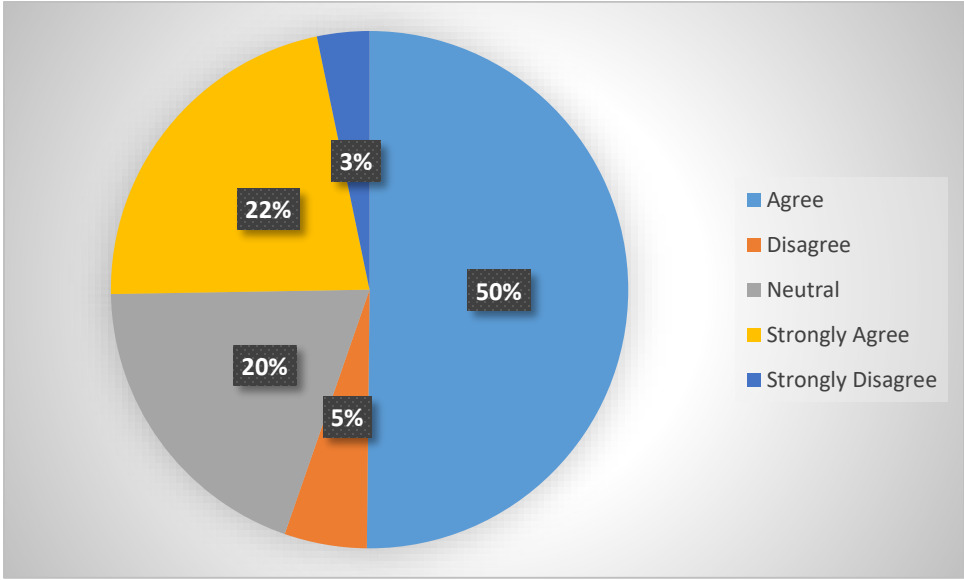
Suitability of Office timings:

Row Labels	Count of Suitability of Office timings
Dissatisfied	62
Not so Satisfied	427
Satisfied	1454
Very Dissatisfied	44
Very Satisfied	399
Grand Total	**2386**
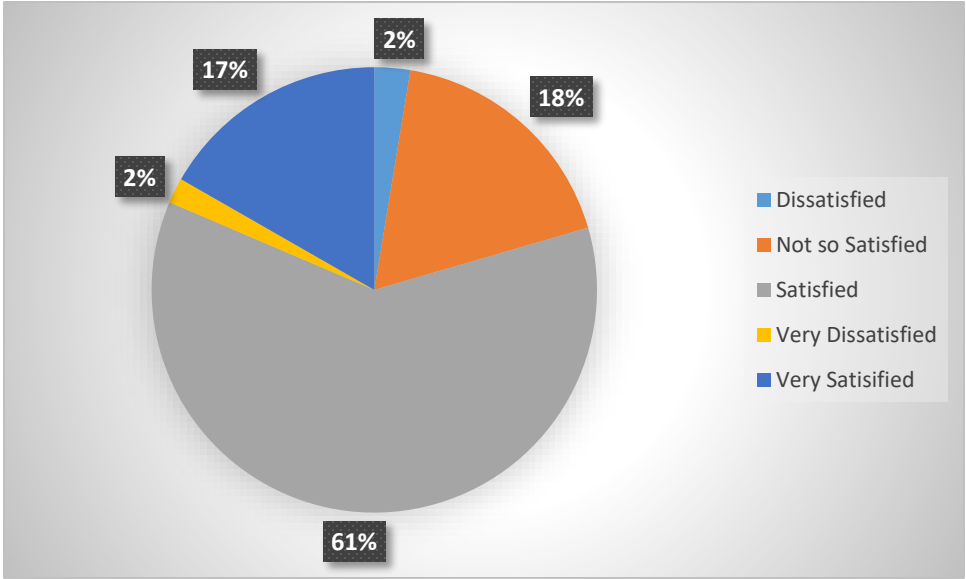
Prominent display of all Notices & Circulars:

| Row Labels	Count of Prominent display of all Notices & Circulars
Dissatisfied	61
Not so Satisfied	290
Satisfied	1505
Very Dissatisfied	28
Very Satisified	502
Grand Total	2386
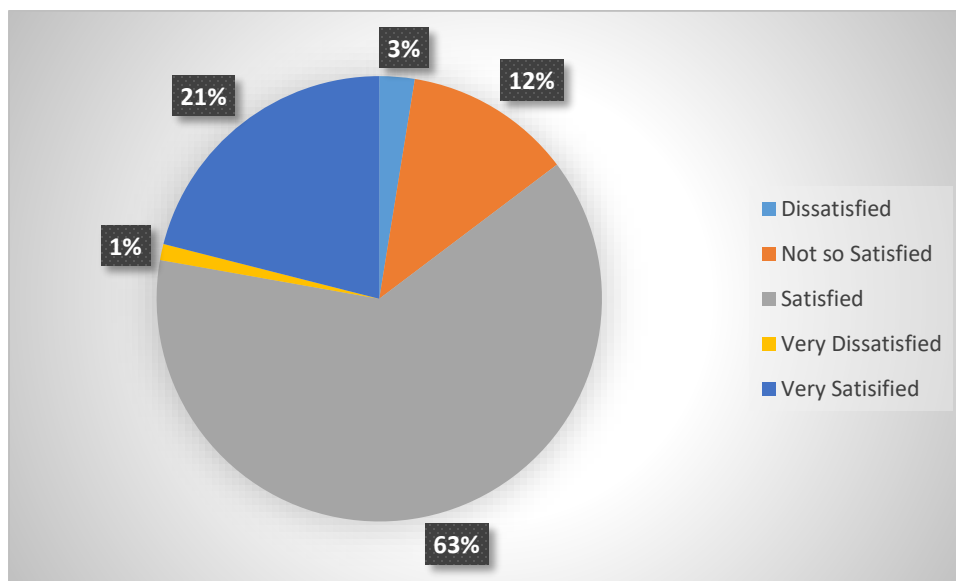
Availability of information related to Scholarship & other Schemes:

Row Labels	Count of Availability of information related to Scholarship & other Schemes
Dissatisfied	43
Not so Satisfied	218
Satisfied	1341
Very Dissatisfied	30
Very Satisfied	754
Grand Total	**2386**
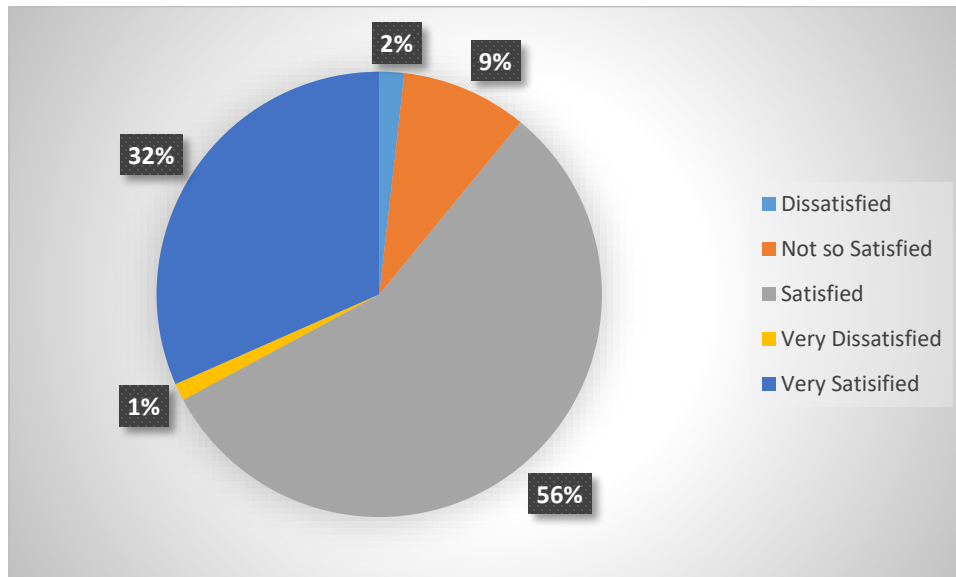
Helpfulness of the Office Staff:

Row Labels	Count of Helpfulness of the Office Staff
Dissatisfied	64
Not so Satisfied	286
Satisfied	1423
Very Dissatisfied	41
Very Satisfied	572
Grand Total	**2386**
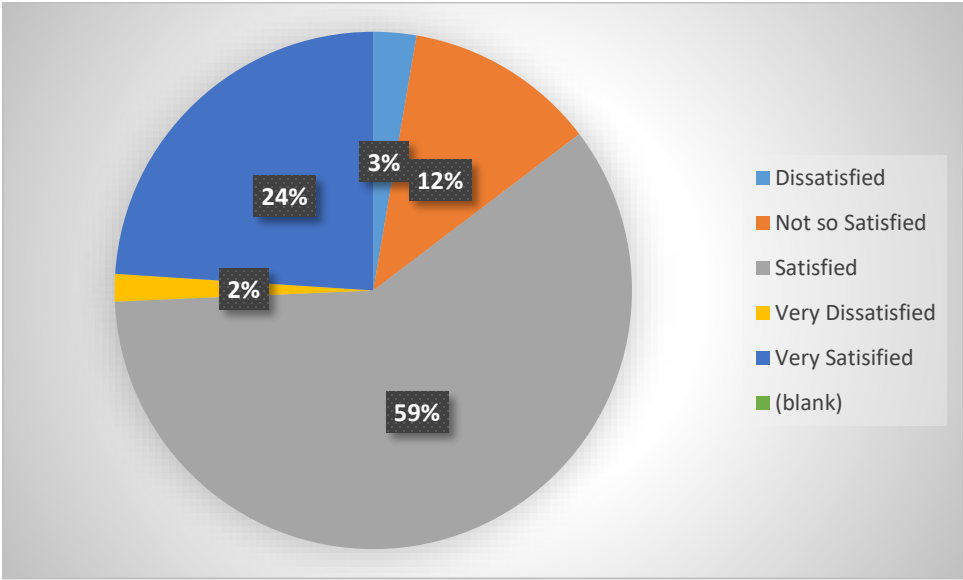
You're overall Office Experience:

| Row Labels	Count of Your overall Office Experience
Dissatisfied	72
Not so Satisfied	339
Satisfied	1448
Very Dissatisfied	54
Very Satisfied	473
Grand Total	**2386**
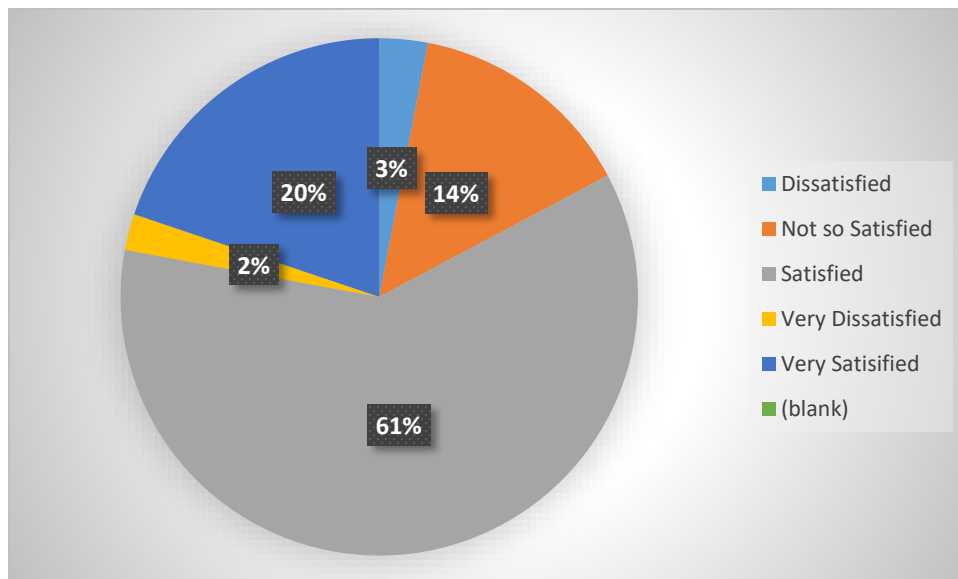
Rate the overall Hybrid (Online & Offline) admission process:

Row Labels	Count of Rate the overall Hybrid (Online & Offline) admission process.
Excellent	423
Fair	279
Good	1600
Poor	84
Grand Total	**2386**
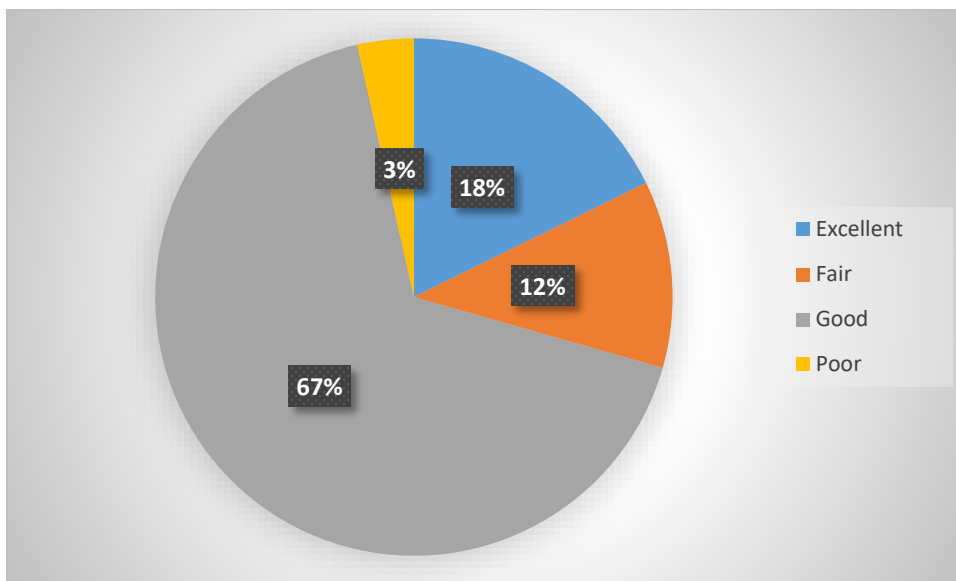
QUESTION: Do you avail scholarships?

| Row Labels	Count of Do you avail scholarships?
No	1192
Yes	1194
Grand Total	**2386**
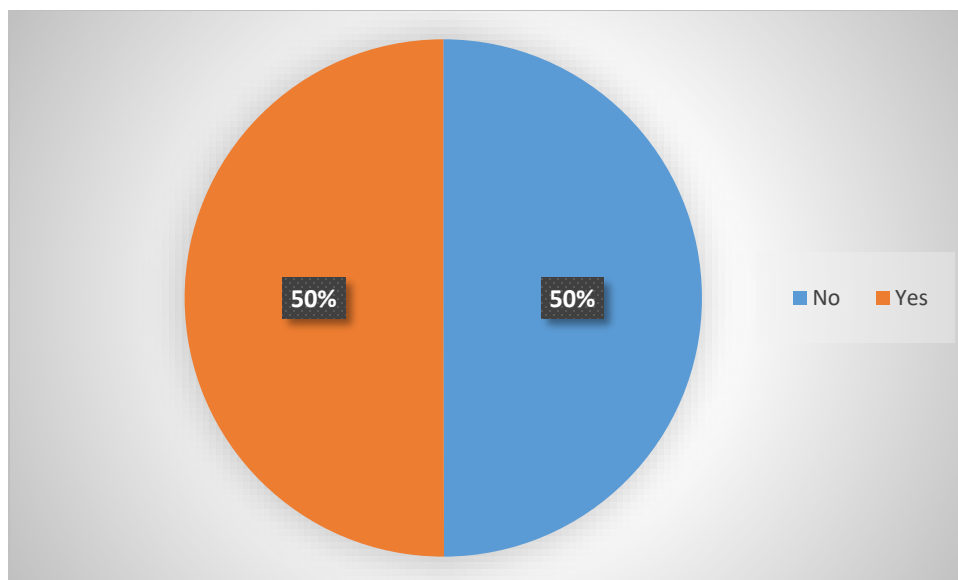
QUESTION: In which activities you have participated?

| Row Labels	Count of In which activities you have participated?
AAVISHKAR	27
AAVISHKAR;CULTURAL ACTIVITIES	5
CULTURAL ACTIVITIES	129
DLLE	53
DLLE;SPORTS	2
DLLE;SPORTS;CULTURAL ACTIVITIES	1
NCC	47
NCC;AAVISHKAR	2
NCC;CULTURAL ACTIVITIES	1
NCC;DLLE	2
NCC;SPORTS	6
NCC;SPORTS;AAVISHKAR	1
NCC;SPORTS;AAVISHKAR;CULTURAL ACTIVITIES	1
NSS	163
NSS;AAVISHKAR	2
NSS;AAVISHKAR;CULTURAL ACTIVITIES	2
NSS;CULTURAL ACTIVITIES	14
NSS;DLLE	3
NSS;NCC;DLLE;SPORTS;AAVISHKAR;CULTURAL ACTIVITIES	1
NSS;NCC;SPORTS	2
NSS;SPORTS	11
NSS;SPORTS;AAVISHKAR	2
NSS;SPORTS;AAVISHKAR;CULTURAL ACTIVITIES	1
NSS;SPORTS;CULTURAL ACTIVITIES	6
SPORTS	181
SPORTS;AAVISHKAR	1
SPORTS;AAVISHKAR;CULTURAL ACTIVITIES	7
SPORTS;CULTURAL ACTIVITIES	21
Grand Total	**694**

Variety of extracurricular activities conducting in the college:

| Row Labels	Count of Variety of extracurricular activities conducting in the college
Dissatisfied	10
Not so satisfied	59
Satisfied	389
Very Dissatisfied	3
Very Satisified	233
Grand Total	694
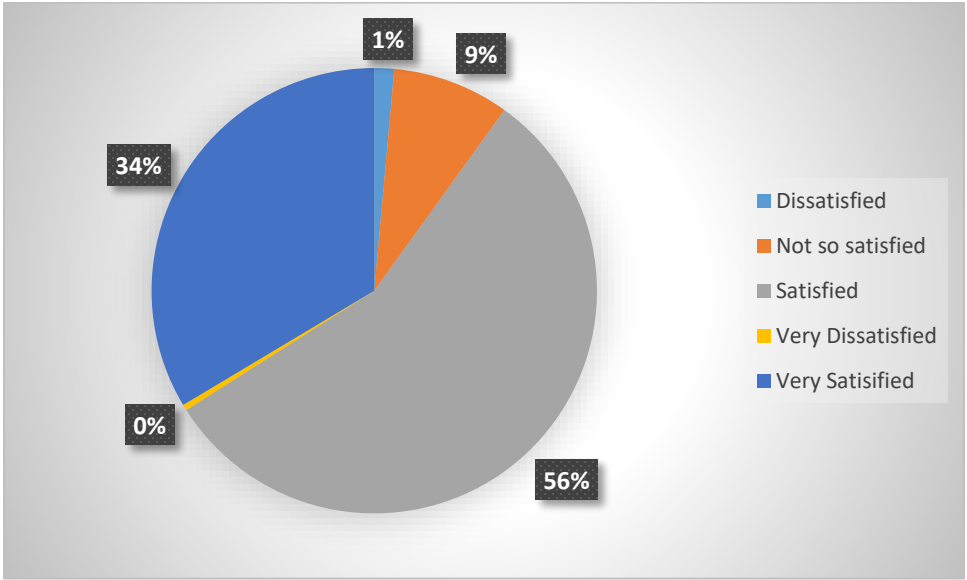
The opportunity provided to you to participate:

Row Labels	Count of The opportunity provided to you to participate
Dissatisfied	12
Not so satisfied	38
Satisfied	384
Very Dissatisfied	5
Very Satisified	255
Grand Total	**694**
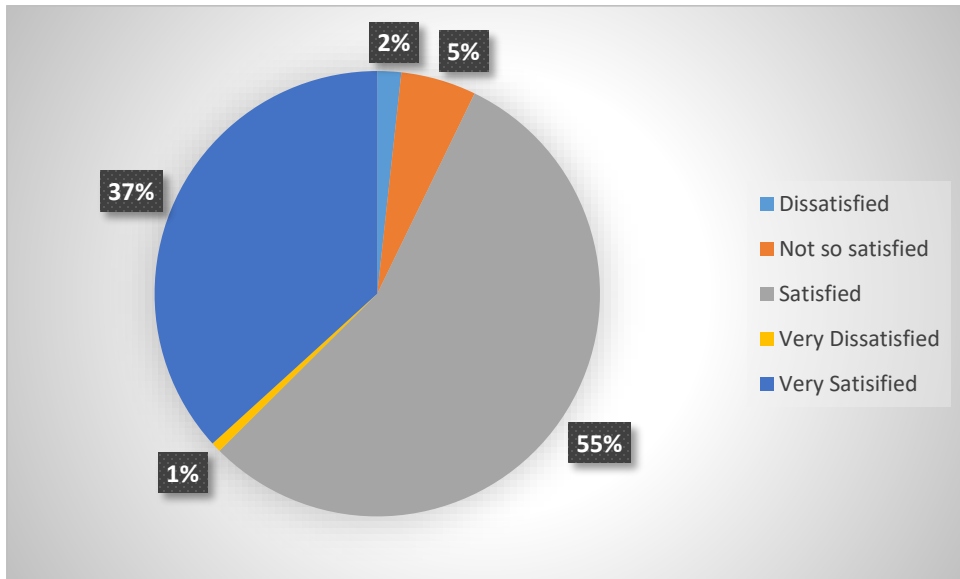
The benefit to you as a Student:

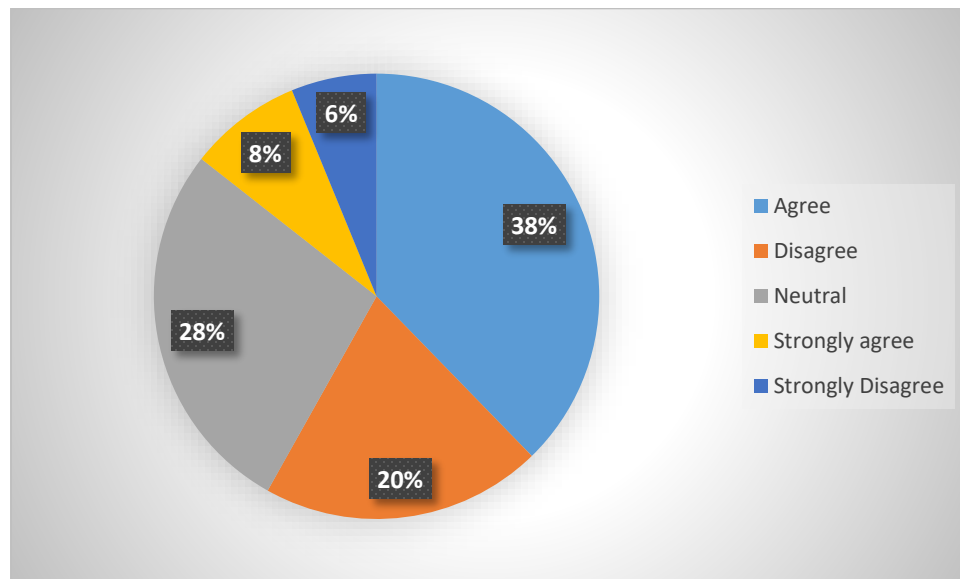| Row Labels	Count of The benefit to you as a Student
Dissatisfied	11
Not so satisfied	48
Satisfied	343
Very Dissatisfied	10
Very Satisified	282
Grand Total	**694**
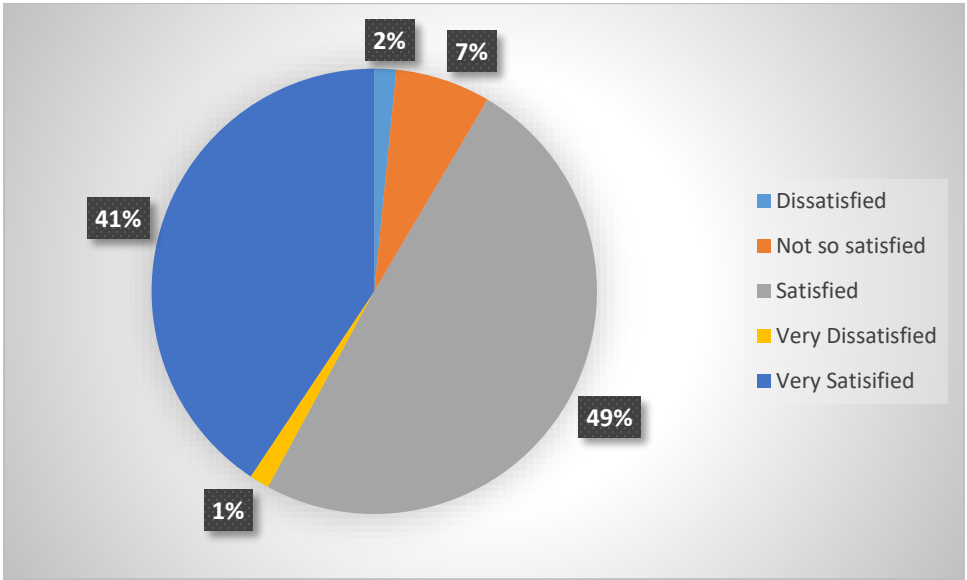
Overall co-operation was received from the College:

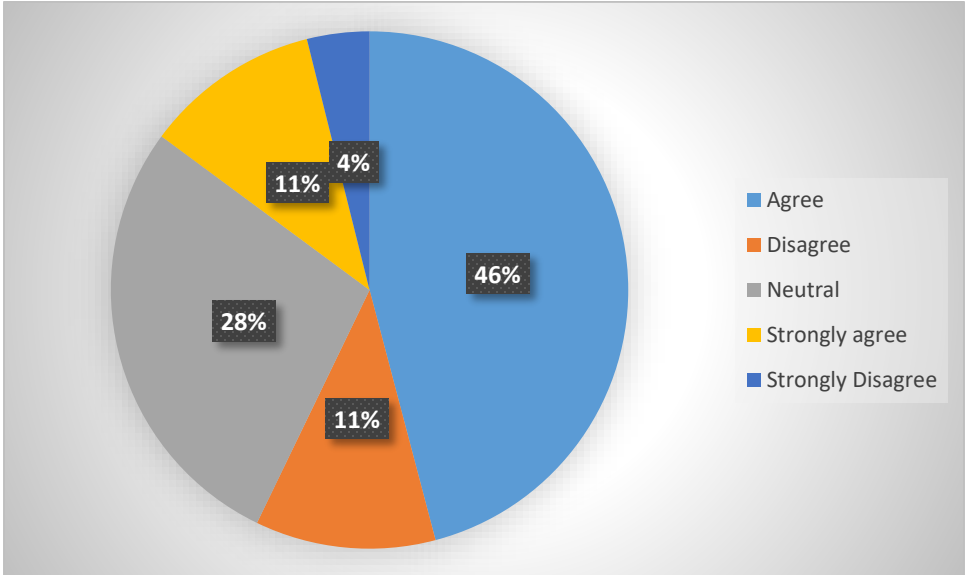| Row Labels	Count of Overall co-operation was received from the College.
Agree	1284
Disagree	111
Neutral	604
Strongly agree	353
Strongly Disagree	34
Grand Total	**2386**
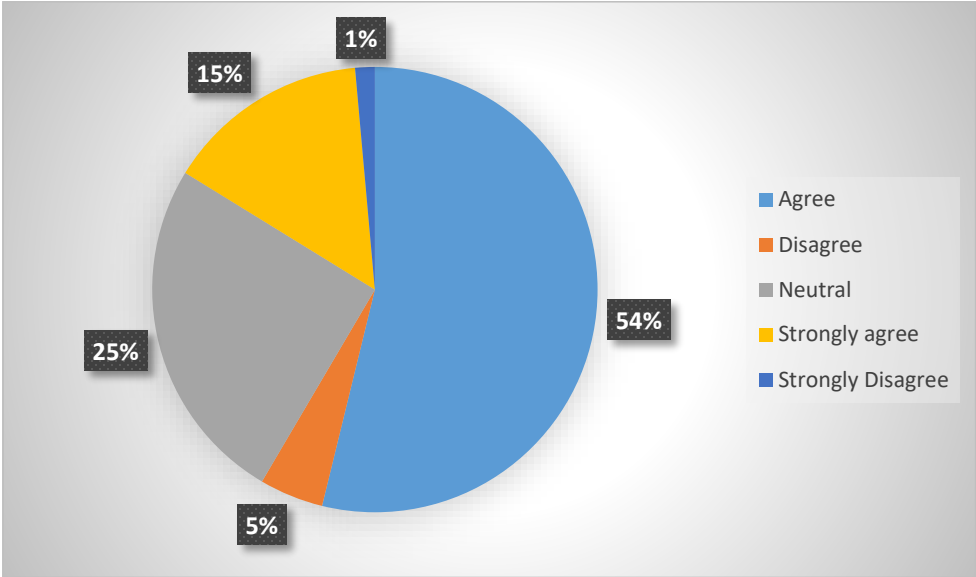
Timely Meetings and interaction with parents was maintained by the College:

Row Labels	Count of Timely Meetings and interaction with parents was maintained by the College.
Agree	900
Disagree	487
Neutral	655
Strongly agree	196
Strongly Disagree	148
Grand Total	2386

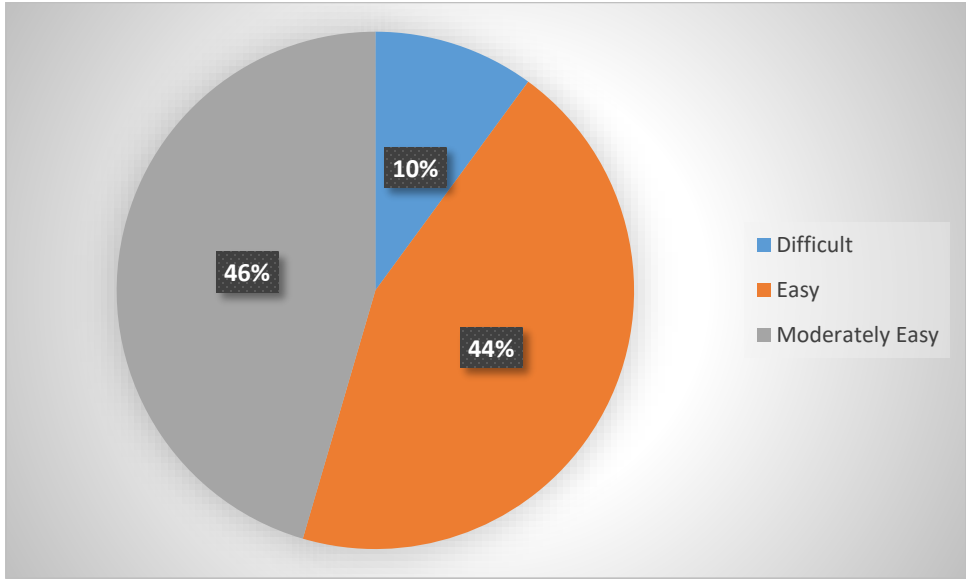**QUESTION:**

| Row Labels	Count of Timely Meetings and interactions with students were maintained by the Administrators of the College.
Agree	1095
Disagree	269
Neutral	667
Strongly agree	262
Strongly Disagree	93
Grand Total	2386

QUESTION: How easy did you find it to obtain information relating to Online & Offline exam?

| Row Labels	Count of How easy did you find it to obtain information relating to Online & Offline exam?
Difficult	240
Easy	1061
Moderately Easy	1085
Grand Total	**2386**

QUESTION: Do you think there was sufficient information available for the examination from the College?

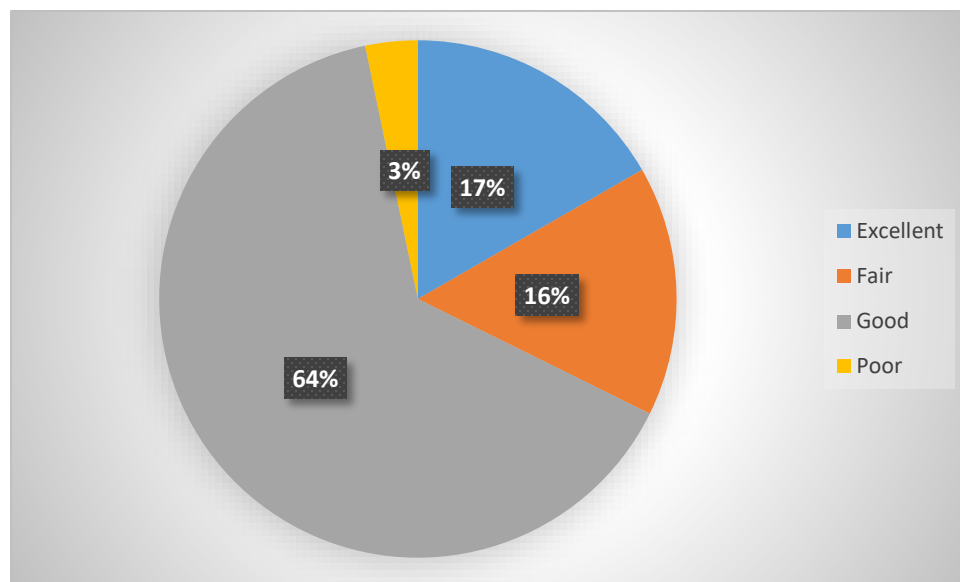| Row Labels	Count of Do you think there was sufficient information available for the examination from the College?
No	411
Yes	1975
(blank)	
Grand Total	**2386**
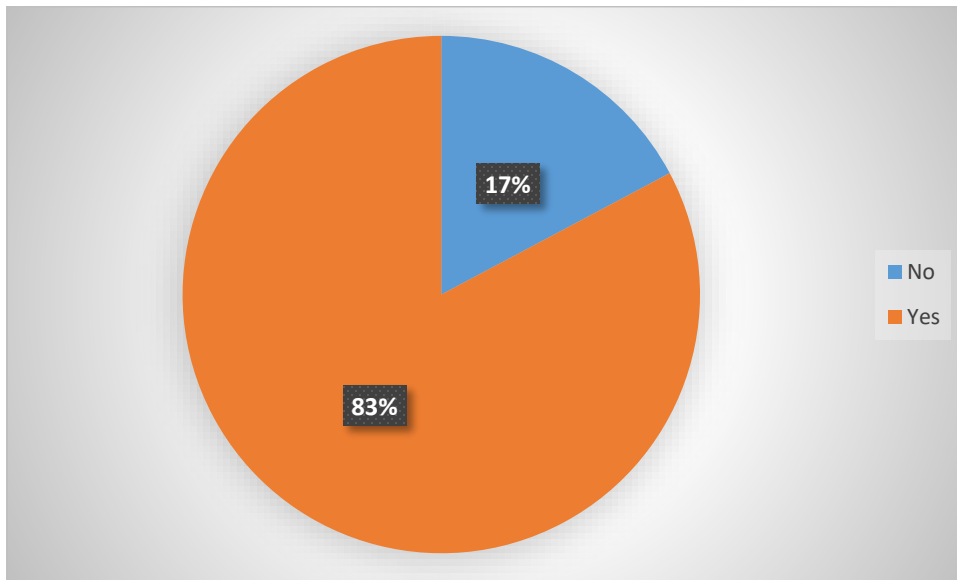
QUESTION: Your queries relating to the examination resolved on time?

Row Labels	Count of Were your queries relating to the examination resolved on time?
No	339
Yes	2047
Grand Total	**2386**
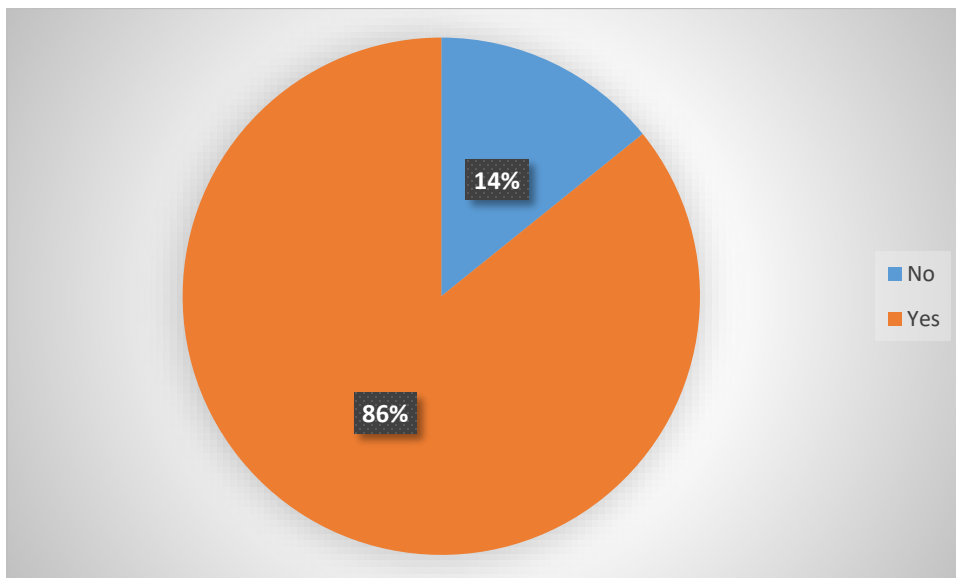
QUESTION: How would you rate your experience on the conduct of an online and offline examination based on the following criteria?

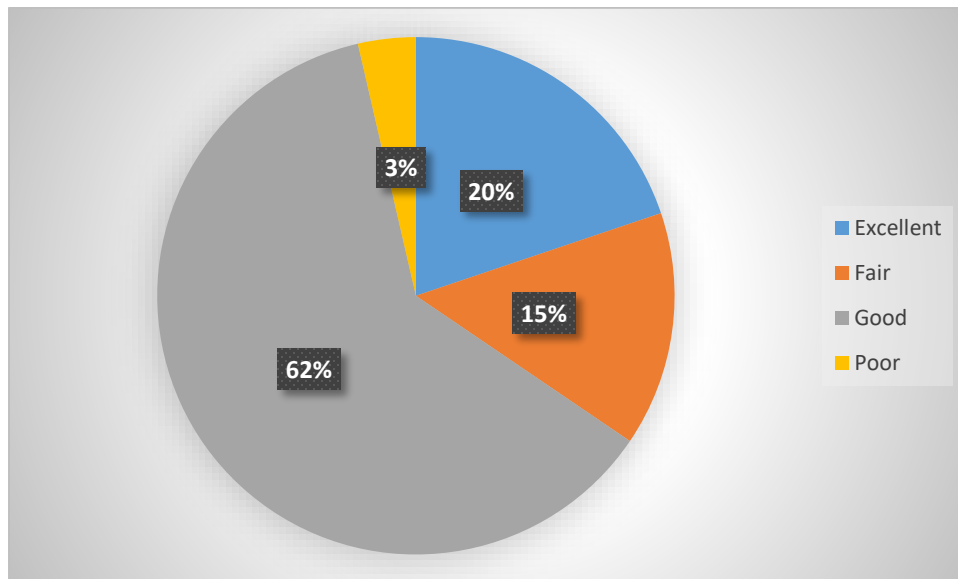| Row Labels	Count of How would you rate your experience on the conduct of an online and offline examination based on the following criteria?
Excellent	398
Fair	373
Good	1537
Poor	78
Grand Total	2386

QUESTION: How would you rate your experience on the conduct of an online and offline examination based on the following criteria?

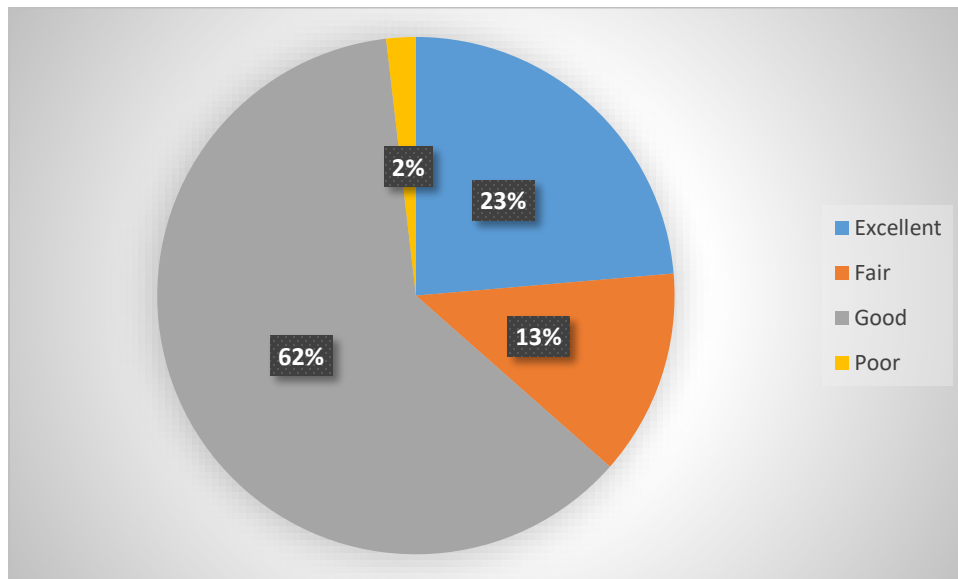| Row Labels	Count of How would you rate your experience on the conduct of an online and offline examination based on the following criteria?
Excellent	473
Fair	350
Good	1477
Poor	86
Grand Total	**2386**

QUESTION: How would you rate your experience on the conduct of an online and offline examination based on the following criteria?

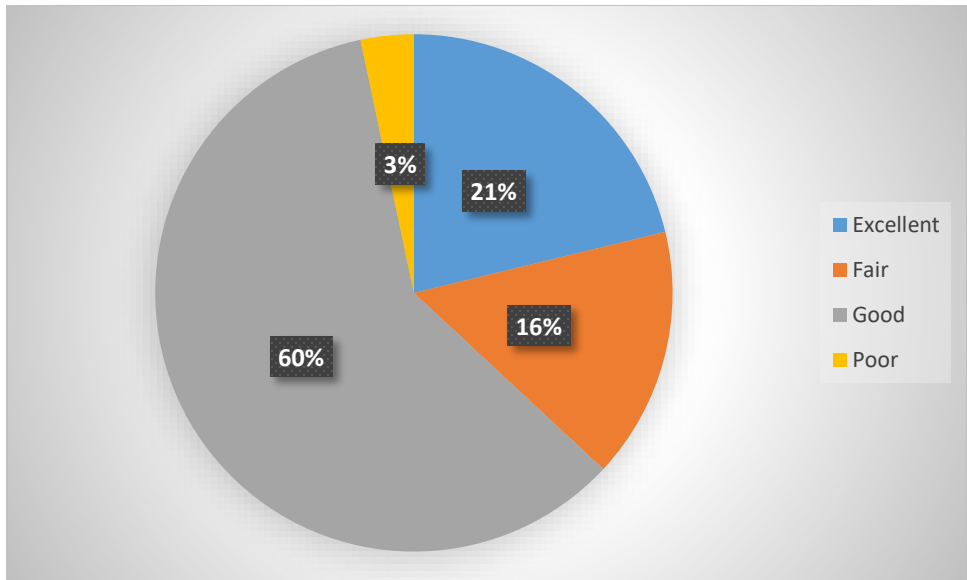| Row Labels	Count of How would you rate your experience on the conduct of an online and offline examination based on the following criteria?
Excellent	564
Fair	307
Good	1471
Poor	44
Grand Total	2386

QUESTION: How would you rate your experience on the conduct of an online and offline examination based on the following criteria?

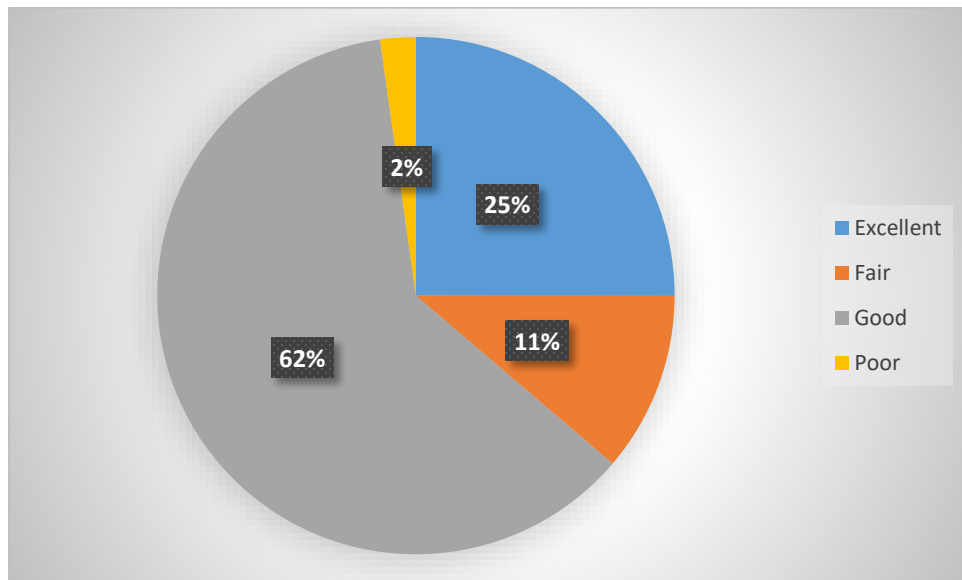| Row Labels	Count of How would you rate your experience on the conduct of an online and offline examination based on the following criteria?
Excellent	506
Fair	375
Good	1426
Poor	79
Grand Total	**2386**

QUESTION: How would you rate your experience on the conduct of an online and offline examination based on the following criteria?

Row Labels	Count of How would you rate your experience on the conduct of an online and offline examination based on the following criteria?
Excellent	597
Fair	268
Good	1468
Poor	53
Grand Total	**2386**

Action Taken:

In response to the Student Satisfaction Survey conducted by the Internal Quality Assurance Cell (IQAC), the following actions have been taken based on the collected and analyzed reports, which have been submitted to the Heads of Departments (HOD) and the College Development Committee (CDC). Heads of Departments (HOD) further shared the same with respective Teachers.